

CDRC Mediation Observation Form

Your role as an Observer is to listen intently and observe the process like a “fly on the wall”. You are not to interact with the parties or the mediators during the mediation. You are bound by the same rules of confidentiality as the mediator(s). This form is to help you focus on key points of the process; use it when you debrief with the mediators after the session.

Your Name: _____ Date: _____

Mediator(s) _____

Type of Mediation _____ Observation No. _____

A. Did the mediator’s opening statement clearly describe all aspects of the process?

B. Was the mediator’s opening statement fluid and professional?

C. Did the mediator(s) control the process and practice active listening while the parties spoke?

D. Did the mediator(s) rephrase/reframe the parties’ opening statements?

E. How did the mediator(s) uncover issues and interests?

F. Was the mediation conducted such that both parties fully participated?

G. Did you perceive any power imbalances? If so, how did the mediator manage them?

H. Your general impressions of the process:

